



# Guidance for making a tree inquiry for works on Council-owned trees

## Summary of categories

Traffic Light Colour	Target date for tree works	Type of work likely to fall within category
<b>Blue</b>	24 hours - 1 week	<b>Immediate safety issues e.g. windblown/storm-damaged trees by target in high or medium occupancy zone.</b>
<b>Red</b>	12 weeks	<p><b>Essential works</b> such as:</p> <ul style="list-style-type: none"> <li>• Removing standing dead trees from public areas</li> <li>• Removing fallen trees where they present an obstruction</li> <li>• Removing significant deadwood</li> <li>• Work for health and safety reasons</li> <li>• Removal of ash exhibiting dieback more than 50% from high or medium occupancy zones</li> </ul>
<b>Amber</b>	6 months	<p><b>Where resources allow</b>, may include the following:</p> <ul style="list-style-type: none"> <li>• Removing less significant deadwood</li> <li>• Tipping back branches in contact with property.</li> <li>• Formative pruning</li> </ul>
<b>Green</b>	Not applicable	<p>The Council <b>will not</b> fell or prune trees solely for the following reasons:</p> <ul style="list-style-type: none"> <li>• Disruption of light structures such as footpaths and fences</li> <li>• Reduced light levels</li> <li>• Interference with television and/or satellite reception</li> <li>• To alleviate problems caused by seasonal and/or natural phenomena</li> <li>• Personal medical complaints</li> <li>• Drains blocked by leaves or roots</li> <li>• Branches overhanging boundaries</li> <li>• Trees impacting on planning permissions on third party land</li> </ul> <p>Tree inspection in response to complaints will not be required in these circumstances.</p>