

# ARE YOU SUPPORTING A RELATIVE OR FRIEND?

If the person you care for couldn't cope without your support, you could be an unpaid carer. Find out about the support available to you.





### Contact the Hampshire Carer Support Service

Princess Royal Trust for Carers provide the carer support service for Hampshire County Council.

They can help you with:

- Creating a free emergency plan
- One-to-one support tailored to your needs
- Advice and information
- Energy related support

Contacting them is a great first step to getting information and support so you can understand your rights.

www.carercentre.com

info@carercentre.com 01264 311680





### www.hereforhartdirectory.org.uk

A one-stop shop of local organisations, support and useful information for Hart residents.



# Get a free carers assessment

A carer's assessment is to find out about your needs and how you may be able to get help.

Anyone who may need support in their caring role has a right to a carer's assessment.

Following the assessment, you may be eligible to receive services which Hampshire County Council will help you access.

Before requesting a carer's assessment you can use Hampshire County Council's online needs checker using the website below.

### **Apply now**

www.hants.gov.uk/
socialcareandhealth/
adultsocialcare/carers
-assessment

0300 555 1386





### Take a break

Arrange a break for your own health and wellbeing. As well as these options, you may wish to consider finding an activity on the Here for Hart Directory (www.hereforhartdirectory.org.uk)

### Take a break (Hampshire County Council)



You may be offered up to three hours a week free respite care following your carer's assessment.

www.hants.gov.uk/socialcar eandhealth/adultsocialcare/respite-break

### Connect to Support Hampshire



You can arrange your own paidfor care. This directory has many providers listed and a wealth of information for carers, such as understanding your rights, online resources, financial support and more.

www.connecttosupporthamp shire.org.uk





# Register with your GP as a carer

Let your GP practice know you are a carer so they can offer the best help, support and information.

Support differs between practices, but it can include:

- free health checks
- an annual flu jab
- access to a social prescriber (or equivalent) for support
- flexibility with doctors appointments
- support for your physical and mental health to enable you to continue to care

Contact your GP directly to register as a carer





# Get financial support

You may be able to access financial support if your caring duties are affecting your finances.

Depending on your circumstances, you may be able to:

- claim carer's allowance and other benefits
- cut down your household bills with council tax reductions, home upgrades to reduce your energy bills or a free or discounted TV license
- have contributions towards your **state pension** covered by the government
- get help with NHS prescriptions and health costs
- ensure the person you care for is also getting the financial support they are entitled to

### Online benefits checker

https://hart.entitledto.co.uk/home/start



Citizens Advice Hart

0808 278 7864

www.citizensadvicehart.org.uk



### Find Groups and further support in Hart

There are different organisations in Hart that offer different support. Most groups and support are free and it is usually possible to self-refer.

### One-to-one support and advice

### Princess Royal Trust for Carers

01264 311680 info@carercentre.com www.carercentre.com

### **Carers Together Hampshire**

01794 519495 admin@carerstogether.org.uk www.carerstogether.org.uk

#### Financial advice and support

#### **Citizens Advice Hart**

0808 278 7864 (adviceline) 01252 878435 (appointments) www.citizensadvicehart.org.uk

### **Equipment and adaptations**

### Hart District Council Disabled Facilities Grants

01252 774420 housing@hart.gov.uk www.hart.gov.uk

### Hampshire Equipment Services

01256 476800 ices@hants.gov.uk

#### Mental health support

NHS Talking therapies (Northeast Hants) - TalkPlus 01252 533355 frimleyicb.talkplus@nhs.net www.talkplus.org.uk

### NHS Talking therapies (West Hart) - italk

023 8038 3920 info@italk.org.uk www.italk.org.uk

### 121 Counselling by Hart Voluntary Action

01252 815652 info@hartvolaction.org.uk www.hartvolaction.org.uk/counselling/121-adult-counselling

#### **Young carers**

### Hart and Rushmoor Young Carers

01252 815652 youngcarers@hartvolaction. org.uk www.hartvolaction.org.uk/com munity-services/young-carers



## Dementia-focused support groups

# Hartley Wintney Dementia cafe and singing groups

0845 5190855 info.hwcaregroup@gmail.com www.hartleywintneyvoluntaryc are.org.uk

#### **Odiham Dementia cafe**

coordinatorsunflowercafe@ yahoo.com www.thevinechurch.org.uk/9/S unflower-Cafe

### Yateley/Blackwater Dementia cafe

01252 872198 daisychaincafe2@gmail.com www.facebook.com/dasiychain cafe

#### **Heckfield Dementia cafe**

01189 326 266 www.whitewaterchurches.co.uk

### Parent carer support

Hampshire Parent Carer Network get togethers

participation@hpcn.org.uk www.hpcn.org.uk/get-togethers

### **Mustard Seed Autism Trust**

07980 636413 office@mustardseedautism.co.uk www.mustardseedautism.co.uk

### Stepping Stones Down syndrome

01252 417014 enquiries@steppingstonesds.co.uk www.steppingstonesds.co.uk

### **National support**

#### **Carers UK**

020 7378 4999 www.carersuk.org

#### **Carers Trust**

www.carers.org

For a full list of carer support organisations in Hart visit the Here for Hart Directory







### **Access discounts for carers**

Some places offer services at discounted rates for carers, especially when accompanying the person they care for. The following are some discounts Hart District Council offers.

#### **Council tax discount**

Depending on your circumstances, you may be eligible for a discount or exemption from paying your Council Tax.

The types of discounts that may be most applicable to you are:

- Carers discount
- Disabled person reduction
- Severe mental impairment

### www.hart.gov.uk/counciltax/discounts-andexemptions

#### Free blue badge parking

Blue Badge holders clearly displaying a valid blue badge can park in any marked bay in Hart District Council's pay and display car parks, free of charge.

Apply for a blue badge: www.hants.gov.uk/transport/parking/bluebadge

### Free or discounted leisure access

Everyone Active provide the following discounts for unpaid carers:

- 1. Free gym and swim while assisting the person they care for
- 2. Concession membership for when carers use the centre themselves (currently £39.99 for Hart and £26.99 for Frogmore)

There are also additional reduced rates memberships for disabled individuals (advanced rate of PIP) and individuals with Parkinson's.

Hart Leisure Centre 01252 629879

www.everyoneactive.com/centre/hart-leisure-centre

Frogmore Leisure Centre 01252 873434

www.everyoneactive.com/ centre/frogmore-leisurecentre





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