



Parking @ Hart  
PO Box 338,  
Fleet,  
Hampshire  
GU51 4WH

Email: [parking@hart.gov.uk](mailto:parking@hart.gov.uk)  
Enquiries: 01252 625990  
Payments: 01252 625991  
[www.hart.gov.uk](http://www.hart.gov.uk)

## General Information

In 2002, Hart District Council took over the enforcement of parking restrictions in the District (DPE). This removed the need for the police to allocate valuable resources to parking enforcement and released their time for other important policing work.

Following the implementation of The Traffic Management Act 2004 during 2008 Civil Parking Enforcement (CPE) replaced DPE. The new Act gave additional control to Authorities in the enforcement of both ON and OFF street parking, and introduced a two tier level of penalty charges, a higher level and a lower level, dependant on the severity of the parking contravention.

The penalty charge levels set out in the following table shall apply.

Higher Level Penalty Charge £70

Lower Level Penalty Charge £50

Higher Level Penalty Charge paid early £35

Lower Level Penalty Charge paid early £25

Higher Level Penalty Charge paid after service of charge certificate £105

Lower Level Penalty Charge paid after service of charge certificate £75

Parking attendants, now known as Civil Enforcement Officers, have an identification number attached to the epaulettes on their uniform and that same number appears on the Notices that they issue.

Civil Enforcement Officers issue Penalty Charge Notices (PCN's) for any contravention of waiting restrictions on the road as well as in car parks.

For example:

- Parking on double yellow lines or in loading or disabled bays.
- Overstaying time periods in limited waiting areas.
- Parking across bay markings.

The police still issue Fixed Penalty Notices for parking and for moving traffic offences, which can result in penalty points on a driving license. For example; parking on the zigzag markings of a pedestrian crossing.



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## How to avoid getting a PCN

### DO

- check the signs and lines and comply with them when they are in force
- make sure that you clearly display a valid pay & display ticket or permit in your windscreen
- park within a marked bay
- carry a means to pay for your parking
- display a Blue Badge when required

## How Do I Pay?

**Online:** Please use our Online Payments service to pay your parking fine online.

**By phone:** You can pay over the telephone. Please call (01252) 625991 and have your debit or credit card and Penalty Charge Notice ready. We accept all major credit/debit cards except American Express and Electron. Office hours Monday to Friday 9.00 a.m. to 4 p.m.

**By post:** You can post your payment to:

Parking@Hart  
PO Box Fleet 338  
Fleet  
Hants  
GU51 4WH

Please do not send cash payments through the post; your payment should be by crossed cheque or postal order made payable to Hart District Council. Please write the Penalty Charge Notice number on the back and complete the slip at the bottom of the Notice. You should allow for the possibility of postal delays when you send your payment. If you would like a receipt, please also enclose a stamped addressed envelope.